

HINDUSTAN URVARAK & RASAYAN LIMITED

(A JOINT VENTURE OF CIL, NTPC, IOCL, FCIL & HFCL)

BARAUNI UNIT

Barauni Urvarak Nagar, Begusarai

P.O: Barauni, Distt: Begusarai (Bihar), Pin: 851115

[Registered Office SCOPE Minar, Core 4, 9TH Floor, Laxmi Nagar District Center, Delhi-110092]



SECTION – I

NOTICE INVITING TENDER (NIT)

TENDER: IT SUPPORT SERVICES INCLUDING COMPREHENSIVE AMC, ANNUAL RATE CONTRACT AND MANPOWER SERVICES” AT HURL BARAUNI SITE.

NIT NO. HURL/BR/CC/23-24/634



HINDUSTAN URVARAK & RASAYAN LIMITED, BARAUNI UNIT
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1.0 HURL (Hindustan Urvarak & Rasayan Limited), Barauni invites on-line bids from eligible Bidders fulfilling the Qualifying Requirements / Pre-Qualification Criteria (PQC) under Two Bid system for aforesaid package.

2.0 **Brief Details**

| | |
|---|--------------------------|
| Published Date | Refer CPP Portal |
| Bid Document Download / Sale Start Date | Refer CPP Portal |
| Bid submission Start Date | Refer CPP Portal |
| Last Date and Time for Bid submission | Refer CPP Portal |
| Technical Bid Opening Date & Time | Refer CPP Portal |
| Earnest Money Deposit (EMD) in INR | INR 27,407.00 |
| Pre-Bid Conference Date & Time (if any) | Refer CPP Portal |
| Last Query Date | Refer CPP Portal |
| Reverse Auction | Shall be intimated later |

3.0 EMD/Bid Security shall be submitted online/ electronically by RTGS / NEFT in the account of HURL as mentioned below details by the stipulated bid submission closing date and time. The payment details of Bid security shall be submitted along with the bidding documents. Any bid without an acceptable Bid Security (if applicable) shall be treated as non-responsive by the employer and shall not be opened.

| | | |
|------------------|---|---|
| Name of the Bank | : | State Bank of India, Overseas Branch, NEW DELHI (17313) |
| Account Name | : | Hindustan Urvarak & Rasayan Limited |
| Account No. | : | 00000037880422277. |
| IFSC Code | : | SBIN0004803. |

In case of EMD payment through RTGS/NEFT, Bidder must mention "E634" in the transaction description while making the payment (Refer Clause 14 of Section II-ITB).

4.0 All UDYAM registered vendors -MSE Category are exempted from submission of tender fee & EMD. UDYAM REGISTRATION CERTIFICATE must be submitted online along with the bidding documents to avail the exemption from furnishing the EMD.

MSE bidders seeking benefits of MSE as specified in the Tender Documents, must submit Attested/Self attested copy of UDYAM certificates (as mentioned in clause 4.0 of ITB) failing which no benefit of MSE shall be extended.

5.0 A complete set of Bidding Documents may be downloaded by any interested from the e-tendering Site (<https://eprocure.gov.in/eprocure/app>). Bidder who has downloaded the tender from the Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/eprocure/app>, shall not tamper/modify the tender document/form including downloaded price bid template in any manner. In case the same is found to be tampered/modified in any manner, bid will be



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completely rejected and EMD would be forfeited and Bidder is liable to be banned from doing business with HURL for a period of two years.

Intending Bidders are advised to visit CPPP website <https://eprocure.gov.in/eprocure/app> regularly till closing date of submission of tender for any corrigendum / addendum/ amendment.

Not more than one tender shall be submitted by one bidder/ bidder(s) having business relationship. Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e., when one or more partner(s)/director(s) are common) be allowed to tender for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable to rejection.

6.0 Qualifying Requirements / Pre-Qualification Criteria (PQC)

6.1 Commercial Pre- Qualification Criteria

Following is the commercial Pre-Qualification Criteria (PQC) for the subject tender:

Condition 1: Bidder should be either Partnership firm/Sole Proprietor / Limited company.

Documents required (To be Submitted along with technical bid):

- i) For Proprietorship firm - Name of the proprietor to be mentioned. Affidavit of proprietorship in original duly notarized (Latest).
- ii) For partnership firms –Affidavit in originals duly notarized, confirming the current status of the firm along with names of the partners or copy of partnership deed duly notarized (latest) to be submitted
- iii) For limited companies, notarized copy of Certificate of Incorporation, Memorandum & Articles of Association and copy of allotment of Director Identification Number (DIN) number.

Condition 2: The Average Annual financial turnover during the last 3 years financial years should be at least Rs. 4,11,112.00

Note-

- (i) In case where audited results for the last financial year as on the date of techno-commercial bid opening are not available, the financial results certified by a practicing Chartered Accountant shall be considered acceptable. In case, Bidder is not able to submit the certificate from practicing Chartered Accountant certifying its financial parameters, the audited results for the three consecutive financial years preceding the last financial year shall be considered for evaluating the financial parameters, a Certificate would be required from the CEO/CFO as per the format enclosed in the bidding documents stating that financial results of the company are under audit as on the date of techno-commercial bid opening and the certificate from a practicing chartered accountant certifying the financial parameters is not available.
- (ii) Other income shall not be considered for arriving at annual turnover.
- (iii) Bidder can either submit Annual turnover for
 - a. FY2020-21, 21-22 & 22-23 with CA certified UDIN.
 - b. FY2019-20, 20-21 & 21-22 with CA certified UDIN.
- (iv) Only ATO with UDIN shall be considered for Evaluation.

Documents required (To be Submitted along with technical bid)

“Proof of ATO shall be submitted in the form of Audited Balance Sheet along with statement of Profit & Loss Account certified by Chartered Accountant (CA)”. Unique Document Identification Number (UDIN) No. of CA must be clearly indicated in the above statement.



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NIT Publication date shall be considered for reckoning Annual Turnover (ATO).

6.2 Technical Pre- Qualification Criteria

Following are the Technical Pre-Qualification Criteria (PQC) for the subject tender:

Condition 1: (6.2.1)

Bidder should have successfully completed **Similar Nature of Work** during last 7 years ending last day of month previous to the one in which applications are invited should be either of the following (value excl. GST & Duties) shall be as follows:

One similar nature of successfully completed work costing not less than the amount equal to Rs. 10,96,299.00 '**OR**'

Two similar nature of successfully completed work each costing not less than the amount equal to Rs. 6,85,187.00 '**OR**'

Three similar nature of successfully completed work each costing not less than the amount equal to Rs. 5,48,150.00

1. Amount mentioned is exclusive of taxes and duties.
2. The Word "Similar Nature of Work" means "**Bidder Should have experience in AMC of IT Contracts**"
3. The Total Executed value of the completed order shall be considered for the PQC evaluation.

Note:

1. ~~Similar nature of Work order should contain Unit of measurement in Man days or Man months for the respective manpower supplied. Any other items of the work order other than man days or man months shall not be considered for evaluation. If the completion certificate value mismatches with the Work order value, then supplier shall submit the documentary evidence for the actual manpower supplied for the same contract under the manpower supplied on Man days or Man month basis.~~
2. Cost of completed Service order(s), single/two/three mentioned above, is exclusive of GST& Duties and accordingly executed value of the job excluding GST& Duties shall be considered for evaluation of PQC. The duration in which the job is successfully completed shall be considered for evaluation of PQC which is mentioned in 6.2.1 and shall be evaluated on submission of completion certificate with the Purchase order / agreement copy as supportive documents. The purchase order / agreement should contain complete BoQ / SoR with detailed scope of work.

Documents required (To be Submitted along with technical bid):

1. Copy of Work Order (WO)/PO/rate contract/ agreement with following details:
 - a. Work order/PO/rate contract/ agreement with number, date and value.
 - b. Name of the client and Period of contract.
 - c. Technical specifications, Complete scope of work and contract terms with SoR / BoQ.
2. Completion Certificate issued by client highlighting below:
 - a. Reference Work order/PO/Rate contract with number, date and value
 - b. Name of the client, Period of Contract
 - c. Executed value with quantity under the Work order/PO/Rate contract/ agreement for the particular financial year mentioned.
 - d. Performance of the contract.
 - e. If the executed amount is missing in the completion certificate issued by the client, the bidder shall submit the certificate issued by CA with UDIN for executed amount for the respective order. The details of the respective order should be mentioned in the same.

7.0 Documents for PQC :



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- 7.1 BIDDER MUST SUBMIT ANNEXURE-12 of SECTION VI with complete details and all the terms mentioned in the form of note in annexure 12 shall be strictly followed. If the data is not provided in the same HURL reserves the right to reject the bid.
- 7.2 The bidder shall be obligated to furnish an amended copy of the work order in the event that the executed value specified in the completion certificate surpasses the original order value. Failure to comply with this requirement shall grant HURL the right to disqualify the order, and no claims shall be entertained with respect to such occurrences.
- 7.3 The bid Bids will be opened as per date/time as mentioned on the Date specified above or on the date specified on the e-tendering portal. The date of Price-Bid opening will be intimated later on the e-tendering portal.
- 8.0 HURL shall not be responsible for any postal /courier delay for submission of EMD and/or other original documents, if applicable.
- 9.0 HURL reserves the right to reject any or all bids or cancel/withdraw the NIT for the subject package without assigning any reason whatsoever and in such case no bidder/intending bidder shall have any claim arising out of such action.
- 10.0 Bids shall be digitally signed and uploaded by someone legally authorized and competent on behalf of his firm / company i.e., Bidder and relevant documents w.r.t. the same to be uploaded along with the bid by the bidders. **The Power of Attorney of such person needs to be furnished along with bid.** The Power of Attorney to be submitted on Rs. 100/- Non-judicial Stamp paper or on Legal Notary (Duly Notarized).
- 11.0 Bidders are required to submit detailed work orders (similar in nature as defined) along with the work completion certificate endorsed by the client, containing details such as value, quantity, GST, work order reference, actual date of completion, etc. These documents are necessary to fulfill the PQ criteria mentioned and must be submitted with the technical bid. As part of our standard bid evaluation process, HURL reserves the right to request bidders to provide supporting documents for the purpose of verifying the authenticity of bid documents, as well as the information related to quantity, value, or any other relevant details provided in the submitted bid documents. These may include TDS, GSTR forms, Form 26AS, manufacturing license, plant design capacity, production details and other relevant documents. It is important to note that failure to submit the required documents within the stipulated time frame may result in the rejection of the bid.
- 12.0 Wherever executed value is not mentioned in the completion certificate, the copy of certified bills with service tax/GST details as applicable / Separate certificate from respective client (PO issuing company /Engineer In Charge) regarding executed value with GST details, date of completion etc., shall also be accepted towards fulfillment of PQC, if same is submitted along with completion certificate.
- 13.0 Completion certificate submitted by the bidders shall have clarity with respect to whether GST is included/excluded in the supplied value, towards fulfillment of PQC and same shall be ensured by the bidders by submitting proper and relevant documents as required (e.g. separate certificate from respective client regarding GST) along with delivery completion certificate.
- 14.0 If no clear documents as mentioned above regarding GST / Duties component included/extra/not applicable with respect to the supplied value mentioned in delivery completion certificate is submitted by the bidder & In case GST/duties amount / component is also not specified in the submitted delivery completion certificate, then the amount equivalent to rate of applicable GST/duties as considered by



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HURL for the subject tender shall be deducted from the value of material supplied mentioned in the completion certificate to arrive at the value of the supplied material without GST/ duties.

15.0 Similar ARC and Composite orders submitted for PQC.

15.1 Similar ARC (Annual Rate Contract) Jobs that has been successfully completed by the bidder for the originally awarded period shall be considered as completed works even though such ARC is under execution on account of extension. However original term completion should be within the period as indicated in above PQC. Bidder to submit the relevant document along with bid certifying satisfactory completion of the job, executed value of the job and completion date for original period of contract, along with letter of extension of contract, certified by WO issuing company /Engineer In Charge.

15.2 If a biannual contract is successfully completed, the order will be considered as two similar types of work. Similarly, if a tri-annual contract is successfully completed, the order will be considered as three similar types of work. Multi-annual contracts will be calculated in the same way, with only the value of one, two, or three years being considered for orders of 1, 2, or 3 similar types of work, subject to the fulfillment of PQC criteria and submission of a work completion certificate. To evaluate this, bidders must submit completion certificates with yearly completion values and required details as stated in PQC criteria 6.2.1. If yearly completion values cannot be provided, bidders must submit a completion certificate with a CA certified copy indicating completion values per year and respective tenure, clearly mentioning UDIN. This is subject to the successful completion of the order within the original awarded period and the requirements outlined in clause 6.2 of Section-1. Bidders must also submit an order amendment copy in case of any extensions, deviations, or other amendments to the order. Failure to submit these documents will result in HURL's right to calculate completion values on a pro-rata basis or using an appropriate calculation method, which will be unquestionable by the bidder.

~~15.3 In composite orders where different types and categories of Materials or services are included the evaluation shall be performed considering only the items and its respective values which cover under "Similar nature of work" and accordingly the bidder shall submit the supporting documents. In case of non-submission of the said documents, HURL reserves the right to evaluate as per the data provided by the bidder and the evaluation result shall be unquestionable by the bidder. Also, if the bidder does not submit the said documents may lead to rejection of the bid.~~

16.0 The GST part of the bill shall be paid only after confirmation of payment from the successful awarded bidder or after confirmation of the corresponding return filed by the contractor from the GST portal. The GST part of the bill shall be withheld till such confirmation.

17.0 In case of sub contract orders, credential as sub-contractor for above PQC shall be considered only when such work orders for sub contract have been issued with approval or written permission of end user/owner/consultant of the owner of the contract from the scope of work of which contractor under the contract has sub contracted a part of or entire work under such work order. In this regard, the bidder has to submit a certificate from the end user/owner/consultant of the owner stating that the main contractor has intimated them about the engagement of sub-contracting OR have been allowed/ permitted as a sub-contractor. Based on such Sub contracted portion of the job actually executed by the bidder as subcontractor, PQC evaluation shall be done i.e. In case only part job is subcontracted, similar job & executed value etc for the part job only shall be considered for PQC and not the full job.

18.0 Work completion date shall be considered for deciding the period of work experience.



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19.0 Evaluation Basis:

19.1 Bidder should submit the Shortfall documents as requested in the portal. If Bidder do not respond to the shortfall, HURL reserves the right to evaluate without shortfall documents considering the available bid documents and in such case no bidder/intending bidder shall have any claim arising out of such action.

19.2 In case tie between two or more bidders at L-1 position, the sole criterion for determining the L1 bidder shall be on the basis of Average Annual Turn Over of the party calculated from ATO of either FY 20-21,21-22 & 22-23 or FY 19-20,20-21,21-22. Bidder having the highest average annual turnover shall be considered as L1 party. If bidder submits ATO for FY 19-20, 20-21, 21-22 and 22-23, then the average ATO of FY 20-21,21-22 & 22-23 and Average ATO of FY 19-20,20-21,21-22 shall be calculated, and Maximum Average ATO shall be taken in to consideration for evaluation. (Ex. Average ATO of FY 19-22 is 1Cr. and Average ATO of FY 20-23 is 1.1Cr. then Average ATO 1.1Cr. of FY 20-23 shall be taken into consideration). NO shortfall shall be raised regarding the ATO if the bidder submits either of any option i.e. FY 20-23 or FY 19-22. MSE and MII preference shall be applicable during the evaluation.

20.0 Evaluation Criteria: On percentage rate basis.

21.0 **Contract Duration / Delivery completion:** One 1 year further extendable up to 2 years on satisfactorily performance on same rate and T&C.

22.0 **Delivery (For Materials):** Within 7 days from the date of intimated through E-Mail.

23.0 **Mobilization (For services):** Within 7 days from the date of issue order/LOA.

24.0 **Effective date of Contract:** From the date of Handover of site/Mobilization.

25.0 **Performance Bank Guarantee:** Bidder must deposit PBG 10% of the contract value in advance. PBG will be refunded after completion of the contract. In case of PBG payment through RTGS/NEFT, Bidder must mention "P634" in the transaction description while making the payment. The SD remains valid for 3 months beyond the completion date of all contractual obligations, including warranty or guarantee or defect liability period, whichever is later. Upon the completion of the mentioned SD duration, the contractor can apply in writing for the refund of the security deposit along with the necessary supporting documents. It is important to note that HURL reserves the right to forfeit the security deposit (SD) or performance bank guarantee (PBG) if the agency fails to fulfill the contract's terms and conditions, neglects their responsibilities, or does not satisfactorily execute the work.

26.0 **Reverse Auction:** Not Applicable.

27.0 Address for Communication.

| | |
|--|---|
| From Technical Department: | |
| Mr. Sumit Chandra Samant Manager (IT) sumitsamant@hurl.net.in Ph: 8447135420 | Mr. Chandan Kumar Giri Engineer (IT) chandankumargiri@hurl.net.in Ph: 8210936388 |
| From Contracts & Materials (C&M) Purchase Department: | |
| Mr. Ravendran Nagaraju Manager (C&M) nagarajuravendran@hurl.net.in Ph : 07981902800 | Mr. Amit Kumar Burman Officer (C&M) amitkrburman@hurl.net.in, Ph. : 06243291724 |
| From Stores Department: | |



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|--|---|--|
| Mr. Rakesh Kumar Tiwari Manager (Stores – C&M) rakesh.tiwari@hurl.net.in Ph : +91-9431725439 | Mr. Raj Kumar Singh Store Assistant - C&M rajkumar@hurl.net.in Ph : 6355072875 | Mr. Chandan Kr. Singh JSA-II – C&M-Stores chandankumarsingh@hurl.net.in 7903336415 |
| Hindustan Urvarak & Rasayan Limited, Barauni Urvarak Nagar, Begusarai, Bihar – 851115 | | |

28.0 Checklist of documents to be submitted:

| Sr. No | Documents |
|--------|---|
| 1 | Techno Commercial Proposal Bid Form. (Enclosed as Annexure-1 of Section VI) |
| 2 | Power of Attorney as per requirement mentioned in NIT. |
| 3 | Signed, Stamped and Scanned copy of proof for payment of Earnest Money Deposit (EMD) / MSE Certificate with applicable annexure form for exemption. |
| 4 | Signed, Stamped and Scanned copy of Certificates like Registration certificate, GST No, PAN No, PF, etc. |
| 5 | Signed, Stamped and Scanned copy of Format for Electronics Payment (Enclosed as Annexure-2 to Forms and Procedures i.e., Section VI) |
| 6 | Signed, Stamped and Scanned copy of Tender Acceptance Letter (Enclosed as Annexure-3 to Forms and Procedures i.e., Section VI) |
| 7 | Documents as required in accordance with Qualifying Requirements / Pre-Qualification Criteria (PQC) i.e., <u>Clause 6</u> of NIT |
| 8 | Signed, Stamped and Scanned copy of No deviation Certificate (Enclosed as Annexure-4 to Forms and Procedures i.e., Section VI) |
| 9 | Signed, Stamped and Scanned copy of Certificate from CEO/MD/ Legally Authorized Signatory, in the format as enclosed as Annexure-5 to Forms and Procedures i.e., Section VI. |
| 10 | Acceptance to Fraud Prevention Policy of HURL, for which the bidder has to submit Signed, Stamped and Scanned copy of Form of Acceptance of Fraud Prevention Policy of HURL. (Enclosed as Annexure-6 to Forms and Procedures i.e., Section VI). |
| 11 | Certificate related to Restrictions on procurement from a Bidder of a country which shares a land border with India” i.e. (Enclosed as Annexure-7 to Forms and Procedures i.e., Section VI). |
| 12 | Work orders subject to tender for qualification as per Annex – 12 with clearly mentioning Purchase order details relevant to tender based on which PQC can be achieved. Not to be mentioned as “As Attached”/ “mentioned in Bid”/ etc. |
| 13 | Declaration of GST (annexure -15) Signed, Stamped and Scanned copy of Declaration of GST (Enclosed as Annexure-15 to Forms and Procedures i.e., Section VI). |
| 14 | Signed, Stamped and Scanned copy of Bid Security Declaration Form (Enclosed as Annexure-13 to Forms and Procedures i.e., Section VI). |
| 15 | Signed, Stamped and Scanned copy of GCC, SCC & Scope of Work (i.e. Section-V) of tender document. |
| 16 | Any Other Document asked for in the Bidding Document |

Note: Failure to Upload Authentic and Correct Documents as mentioned at Sr. No, 1 to 16 above would lead to Rejection of Techno- Commercial Bid. Price Bids shall be opened only of those bidders who are qualified and whose techno-commercial bids are acceptable.